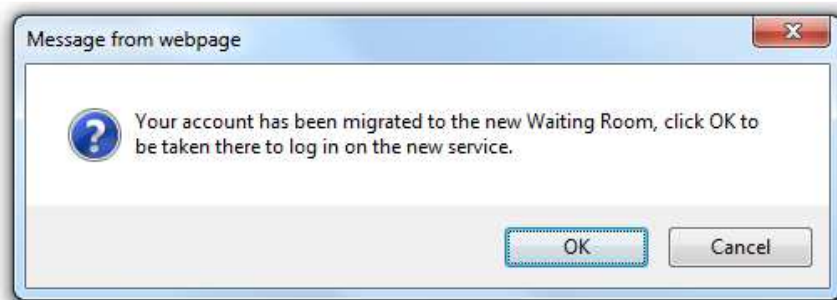
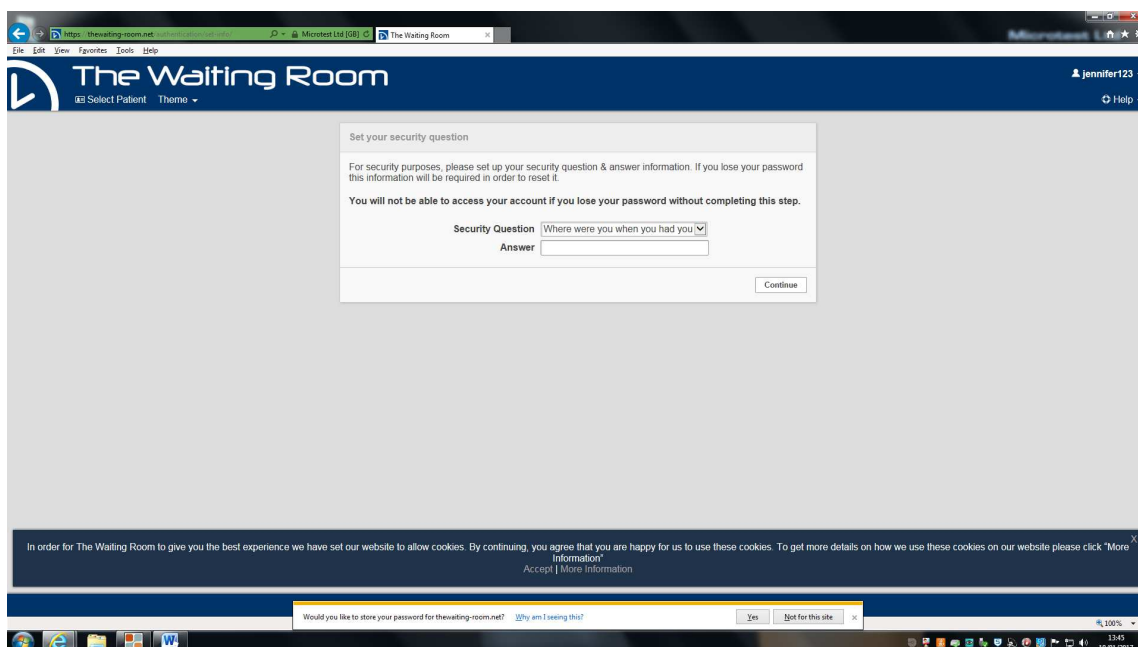


Information for current users of The Waiting Room 1 - We will be soon upgrading to The Waiting Room 2.

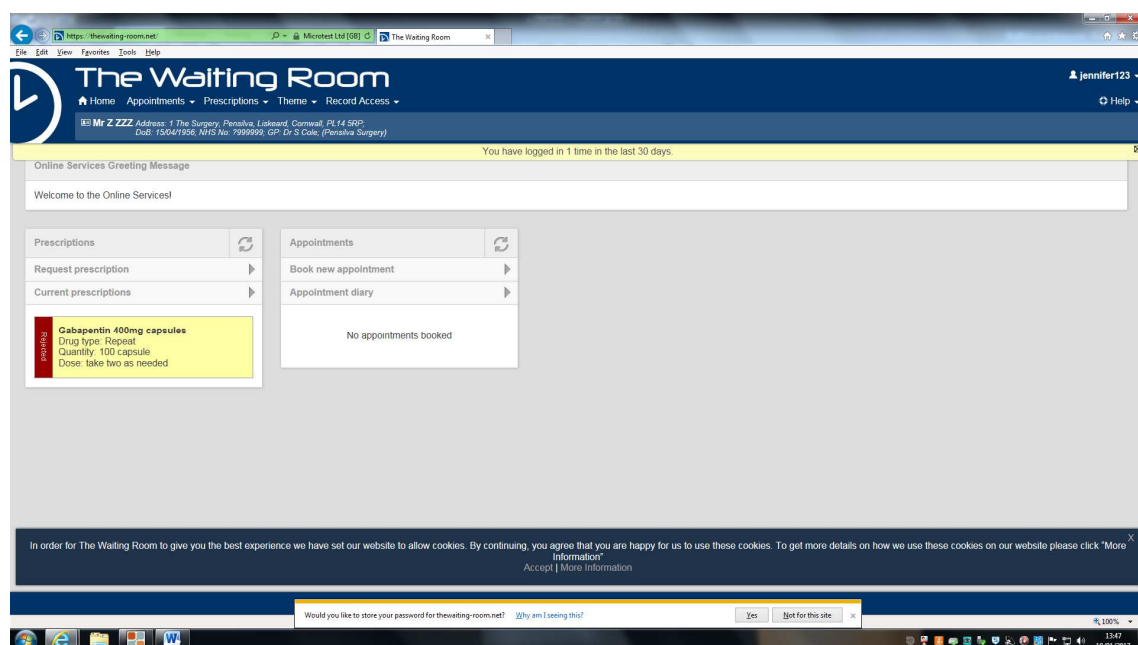
It will give patients all the benefits from the previous Waiting Room service such as booking appointments and ordering repeat prescriptions, with more facilities being added in the near future. Over the next 2 months your account will be migrated, and when it has, you will see the following message when you log in as normal.



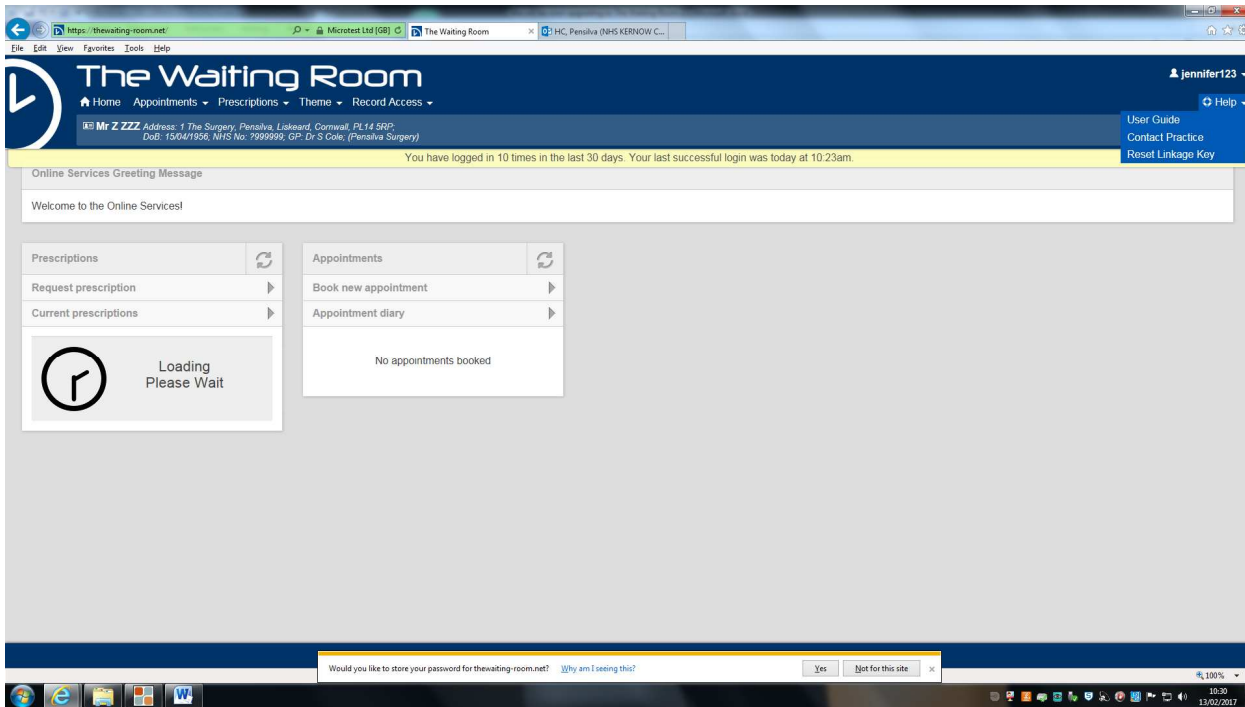
Click on the OK button and you will be taken to the new website. When prompted please enter your user name and password again. You will be asked to set up a security question and answer, as pictured below.



You will now be logged into the Waiting Room 2. You may want to save the link to your favourites or use our website for the new link to The Waiting Room 2.



There is a help button in the top, right hand corner to help you navigate around the new site.



If you are still having problems or have any questions or queries please contact Jessica at Pensilva Health Centre.

Her normal working hours will be:

Monday 9-1
Tuesday 8:30-4:30
Thursday 8:30-4:30
Friday 9-5